Antx, inc.

CASE STUDY
February 1, 2001

DiaLog Elite Adds New Efficient Monitoring Operations
For Mecklenburg County, North Carolina

AUSTIN, TX… Mecklenburg County Utility Department, serving Charlotte and surrounding areas,

recently upgraded their monitoring system for their pump stations

with the ***DiaLog Elite,*** developed by Antx, Inc. The DiaLog Elite can monitor up to

48 analog and/or digital inputs providing alarm notification to phones, cell phones, pagers,

alphanumeric pagers, faxes and the Internet. "The ease of use and dependability of the product is

evident through its continued performance," states Gary Benson, Plant Mechanic for Mecklenburg.

"Our system before DiaLog was a computer generated voice program that was hard to understand.

Because we were dependent on our dispatchers to listen to the message, it was critical for them to

hear what the alarm message was. Our old system was a six to eight channel dialer that you had to

program with a code that produced a computer-generated message. And if we lost power, we

would lose the program because there was no RAM type memory to maintain that."

   "Now with them hearing a human, recognizable voice with DiaLog Elite, it makes it easier for the

dispatchers. It is easy for them to understand any alarm message that might occur," Benson

continued. For the past year, the utility department has used three DiaLog Elite dialers in addition to

over 40 existing DiaLog units that were installed in 1993.

"Once all of the new features are programmed with DiaLog Elite it will greatly increase our efficiency even more. Some new features I noticed right away are the daylight visible display for prompts and programming, the plugable connections that make the Elite easy to install, faxing when alarms occur so we have hardcopies of the entire system status, the enhanced control capabilities and the SCADA access," says Benson.

The department plans on adding five more DiaLog Elites in the next month and then start replacing the existing DiaLog units with the Elite and adding the Internet capability.

Antx recently introduced DiaLogOnline for its DiaLog Elite customers that provides them instant Internet access to all information at remotely monitored sites located anywhere in the U.S. and Canada – allowing them to not only be notified about alarm and alert conditions, but to analyze all conditions, perform appropriate remedies and program the remote units.

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